

# PRODUCT WARRANTY

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All Molnar Hoists products are made in Australia and built to the highest safety standards. Our commitment to excellence is backed by our warranty commitment on products and genuine parts – matching our manufacturing excellence with superior service assurance.

Molnar Hoists will repair, replace or refund defective product in accordance with our standard warranty terms and conditions in effect at the time of purchase.

A copy of our complete Warranty Statement is included over the page or is available to download from our website ([www.molnarhoists.com.au/warranty](http://www.molnarhoists.com.au/warranty)).

At time of purchase, complete details below as your owner record of required warranty information and retain this document in a safe place for future reference.

To initiate a warranty claim, simply contact your local authorised dealer or Molnar Hoists on **08 7120 8700**.

## OWNER RECORD

Product Type \_\_\_\_\_

Serial Number \_\_\_\_\_ Customisation \_\_\_\_\_

Installer \_\_\_\_\_

Phone \_\_\_\_\_ Installation Date \_\_\_\_\_

Distributor \_\_\_\_\_

Phone \_\_\_\_\_ Purchase Date \_\_\_\_\_

Owner \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_



*For more information, please contact us or your local Molnar Representative*

**T** 08 7120 8700 **F** 08 8346 0097  
**E** [sales@molnarhoists.com.au](mailto:sales@molnarhoists.com.au)  
[www.molnarhoists.com.au](http://www.molnarhoists.com.au)

*onwards & upwards*

# M O L N A R



## HOISTS

## MOLNAR HOISTS WARRANTY STATEMENT

Molnar Hoists Pty Ltd warrants each of its products to perform in accordance with published specifications for specified time periods, when subjected to normal, proper and intended use. In addition to and without limiting any statutory rights available under the Trade Practices Act and/or any other applicable Commonwealth, State or Territorial statutory enactment, and subject to the limitations and conditions set forth herein, Molnar Hoists warrants that the Molnar Hoists product and Molnar Hoists approved parts sold under this Warranty:

- 1 Will be free from defects in materials and workmanship, and shall conform to and perform in accordance with, the related documentation supplied by Molnar Hoists including specifications and instructions on product.
- 2 Will comply with the Australian and New Zealand standard quality requirements in force at the time of manufacture.

## COMMENCEMENT OF WARRANTY PERIOD

The duration of the Warranty is a maximum period of 36 months on individual products and 12 months on spare parts and accessories. The Warranty period commences and is calculated from the date on which the product is first purchased by its original owner.

Warranty repairs do not extend the length of the Warranty period. All replaced parts and products become the property of Molnar Hoists. New or reconditioned parts and products may be used in the performance of Warranty service. Customers will be charged for repair or replacement of the product made after the expiration of the Warranty period, at the rates and terms then in effect by Molnar Hoists or its authorised dealers.

## WARRANTY CONDITIONS

Molnar Hoist's obligations pursuant to this Warranty are conditional upon:

- 1 Proof of purchase being presented with any claim.
- 2 All product installation being undertaken by an authorised installer and/or in strict accordance with the instructions and recommendations provided with the product.
- 3 All product service, maintenance and operation being performed in accordance with manufacturers' instructions.
- 4 The product consisting of only Molnar Hoists approved parts.
- 5 Any Warranty claim being made within the Warranty periods specified above.
- 6 No misuse or damage either wilful or accidental caused to the product by freight agents, distributors or end users.
- 7 On premises repair available for travel within 30 kilometres of the closest Molnar Hoists authorised service agent; for travel beyond 30 kilometres a travel fee may apply.

Warranty terms and conditions are subject to change at any time without notice.

## WARRANTY CLAIMS PROCEDURE

In the event of a product defect during the Warranty period, you should contact Molnar Hoists or its authorised dealer. Molnar Hoists will, at its discretion, unless otherwise provided by law:

- correct the defect by product repair at your premises (within 30 kilometres of the authorised servicing dealer\*) or the premises of the authorised servicing dealer without charge for parts and labour; or

- replace the product with the same or similar model.
- \* Costs for travel over 30 kilometres from the closest Molnar Hoists authorised service agent are not covered under this Warranty and additional fees may apply.

## WARRANTY EXCLUSIONS

This Warranty does not cover:

- 1 Components not specifically designated by Molnar Hoists as being eligible for this Warranty including but not limited to electric motor and switch gear, which are covered by the express warranties of their respective manufacturers or suppliers.
- 2 Molnar Hoists parts or components not supplied directly by Molnar Hoists or its authorised dealers.
- 3 Defects resulting from non-compliant or improper product installation, testing, use, repair or storage.
- 4 Unauthorised modifications or alteration of any part of the product.
- 5 Damage due to loading in excess of the weight capacity and operating limitations displayed on the product specifications.
- 6 Normal "wear and tear" as determined by Molnar Hoists.
- 7 Cosmetic damage, damage to electrical cords, dents, electrical overload, surge, spikes and or lost/missing parts.
- 8 Abuse, misuse, neglect, accident, damage resulting from natural disaster such as earthquake, flood or any other condition whatsoever that is beyond the control of Molnar Hoists.
- 9 Use of the product for purposes other than those for which it was designed
- 10 Failure to monitor, service, maintain or operate the product in accordance with applicable specifications and good industry practice.
- 11 Use of the product in outdoor environment or exposure to corrosive or other adverse environmental elements.
- 12 Installation on flooring that is outside the manufacturers' tolerances and requirements.

## WARRANTY LIMITATIONS

- 1 Molnar Hoists, its distributors, dealers, officers, directors, employees or agents shall have no liability or responsibility to any customer, other person or entity with respect to any liability, loss or damage caused directly or indirectly by use or performance of the product or arising out of any breach of this Warranty, including but not limited to any damages resulting from inconvenience, personal injury, loss of time, property, revenue or profit or any indirect, special, incidental or consequential damages, even if Molnar Hoists or its authorised dealers have been advised of the possibility of such damages.
- 2 The sole remedy for breach of the limited warranty granted herein shall be repair or replacement of the Molnar Hoists products.
- 3 Some states in Australia or countries elsewhere do not allow the limitation on how long an implied warranty lasts or the exclusion of incidental or inconsequential damages, so the above limitations on exclusions may not apply.
- 4 This limited Warranty gives you specific legal rights and you may also have other legal rights, which vary from state to state or country to country.

No salesperson, representative, agent or authorised dealer of Molnar Hoists is authorised to make any guarantee, warranty, or representation in addition to the foregoing Warranty.